Privacy Statement

Date: Oct 1st, 2015

Online survey:

Stakeholder Consultation on "Innovative Innovative Business Models making use of Flexibility in Industrial Electricity Demand"

Your privacy is important to us! We promise to protect your privacy and treat the information you give us as confidential.

OBJECTIVE

The objective of this survey is to gather feedback from main stakeholder groups in Europe on the applicability of innovative business models within the current regulatory and market framework, plus to explore ideas for possible future policy developments.

The survey is being carried out by ECI – European Copper Institute as the responsible consortium partner for this consultation in the context of the <u>IndustRE</u> project.

The survey will run in October and November 2015.

Participation in the survey is voluntary.

As this survey collects and further processes personal data, Directive 2009/136/EC on users' rights relating to electronic communications networks and services and Regulation 2001/45/EC on the protection of individuals with regard to the processing of personal data, are applicable.

WHAT PERSONAL INFORMATION DO WE COLLECT AND THROUGH WHICH TECHNICAL MEANS?

This survey is being carried out by ECI – European Copper Institute, Brussels, using a third party tool (Survey Monkey). Users will be directed to the website of Survey Monkey to answer the survey questions. Please note that this third party tool has its own <u>privacy policy</u>.

At the end of the survey respondents have the option of leaving their email address, and if they wish other contact data, to be contacted for further research and information on the IndustRE project. This is voluntary and all contact details will not be shared with any third parties.

Survey Monkey uses cookies on its website. Read more about the <u>types of cookies</u> used on this site.

WHO HAS ACCESS TO YOUR INFORMATION AND TO WHOM IS IT DISCLOSED?

Access to all personal data as well as all information collected in the context of this survey is only granted through UserId/Password to a defined population of users, official members of the project consortium of IndustRE.

No personal data is transmitted to any third parties, nor shared or sold for any commercial purposes.

HOW DO WE PROTECT AND SAFEGUARD YOUR INFORMATION?

The collected personal data and all information related to the above mentioned survey is stored on a computer of the Survey Controller ECI, acting as processor, who has to guarantee the data protection and confidentiality required by the EC Regulation.

HOW CAN YOU VERIFY, MODIFY OR DELETE YOUR INFORMATION?

If you want to verify modify, correct or delete personal data is stored on your behalf by the responsible Survey Controller, please contact the Controller by using the contact information below.

HOW LONG DO WE KEEP YOUR DATA?

Respondents of the survey will be given the option at the end of the survey to leave their email address and other personal data for further research and information.

This personal data will be part of a list of contact details (password protected) shared internally amongst the project coordinator WIP and ECI for the purpose of contacting respondents in the context of future activities within IndustRE. This data will be kept until 30 April 2018.

CONTACT INFORMATION AND RECOURSE

If you have questions regarding the survey information processed in the context of the survey, or on your rights, feel free to contact the Survey Controller:

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